

Volunteer Welcome Pack

YMCA
YMCA LINCOLNSHIRE



On behalf of everyone at YMCA Lincolnshire, I'd like to warmly welcome you and thank you for your interest in volunteering with us. Your willingness to give your time, energy, and skills is truly appreciated, and it's people like you who help us make a real difference in our community.

Here at YMCA Lincolnshire, we support and empower people of all ages and backgrounds — from providing safe spaces and essential services to offering opportunities for personal growth and wellbeing. Volunteers are at the heart of that mission.

Whether you're helping on-the-ground in one of our service areas, supporting our events, or lending your expertise behind the scenes, your contribution will have a direct, positive impact on the lives of those we serve.

We are excited to get to know you and work alongside you. Together, we can continue building a stronger, more supportive community across Lincolnshire.

Thank you again for stepping forward to make a difference.

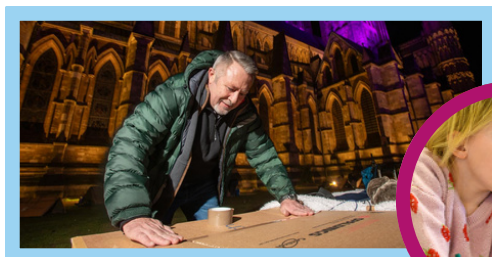
With gratitude,



Chris Kirkwood
CEO
YMCA Lincolnshire



The purpose of YMCA Lincolnshire is to ensure that people and communities across the county have the opportunity to belong, contribute and thrive so that they feel safe, valued and fulfilled.



WHO IS YMCA LINCOLNSHIRE?

YMCA has been active in our county for over 155 years. We currently support 400 individuals at risk of homelessness a year. We engage 8,000 young people a year as well as managing five Early Years settings across Lincolnshire. Additionally, we provide community support, resilience building and outreach programmes focused on ageing populations, rural isolation, mental health, tackling discrimination and inequality.

We hope this pack and our website www.lincsymca.co.uk answers any questions you may have about our charity.





YMCA Lincolnshire is committed to creating a truly equal and inclusive environment. The people we support are diverse individuals and so are we. We aim to recruit and retain great people from a wide variety of backgrounds, not just because it's the right thing to do, but because it makes us stronger. We are committed to ensuring a welcome for all, and we will do all we can to ensure an inclusive environment where everyone can fulfil their potential and achieve great things, regardless of race, religion, gender, gender identity or expression, sexual orientation, marital status, pregnancy and maternity, disability, age or social status.

We do not tolerate discrimination of any kind. We challenge all forms of discrimination and social injustice, and we work with others to educate and enlighten.

Rooted in, and acknowledging our Christian foundations, our five principles guide us in fulfilling our purpose while fostering a people-centred culture that values, supports, and recognises the dedication of all employees and volunteers.

Principle 1: We are one team delivering a shared purpose.

Principle 2: All people are valued and their contributions are recognised.

Principle 3: We are inclusive; recognising and celebrating the positive benefits that diversity and difference brings.

Principle 4: We encourage openness and transparency at every level.

Principle 5: We support, enable and promote the health, safety and wellbeing of all; balancing the demands of the working environment and an individual's personal life.



Compassionate

Committed to empathy, high-quality listening and understanding of those that we work alongside.

Person-centred services built upon solid foundations of trust, respect, and open and effective communication.

Compassion will be evidenced in what we do, what we say and how we say it.



Open to new and innovative ideas, and having the courage to explore them.

Courage to speak up and speak out, particularly against injustice and inequity.

Not being afraid to challenge the way we have always done things, in order to be the best we can be.



Brave

Collaborative

We will bring together individual expertise, experience and resources to identify and deliver great work with those most in need.

Continually identifying opportunities for meaningful partnerships to increase the impact, reach and longevity of our work.

Great results come from working together and not just in our own 'box'.



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Supportive

By volunteering with YMCA Lincolnshire you are



Improving your
Wellbeing



Boosting your
Skills



Supporting your
Community



Being part of
something
Meaningful

**As a little thank you for
volunteering with us, you will
have access to some great perks!**

25% off in our Showroom Café
20% off in our two charity shops
Eligible for Blue Light discount card
Eligible for B&Q Tradepoint card
10% off Wagamama Lincoln
10% off YMCA Lincolnshire Nurseries

Ongoing support & further training
opportunities.





Fundraising and Outreach Volunteer

Play a crucial role in helping us to raise vital funds and increase the visibility of our charity across the county. You'll be involved in organising and participating in community events such as fun runs, village fetes, and other fundraising activities.

Activities Volunteer

Help out as an Activities Volunteer at our emergency accommodation, the Nomad Centre, organising and running crafts, games, day trips and other fun activities for our housing residents.



EAT! Event Volunteer

EAT! is our monthly community meal hosted on the first Friday of every month and welcomes anyone to come along, enjoy a free meal, and get to know each other. As a volunteer you will help preparing the venue, serving food, chatting with guests and clearing up all while being part of a warm, welcoming team.

Retail Volunteer

Our YMCA Lincolnshire charity shops are community hubs that provide a friendly face and great items at great prices. Join our Retail team to help sort donated items, prepare stock, serve customers and keep our shops neat and welcoming.



Youth Support Volunteer

As a Youth Support Volunteer, you'll play a key role in supporting our core YMCA Lincolnshire Youth Service sessions. Whether it's helping with sports, creative workshops, or life skills activities, you'll be part of creating a safe, welcoming environment where young people can thrive.

Locations:

- The Showroom, Tritton Road
- St Giles Youth Centre, Swift Gardens
- Other rural locations available



“Seeing our CEO speak at an event with such passion made me feel like it was great to be a part of something.”

-Ed, YMCA Lincolnshire Volunteer

Everyone's journey has to start somewhere!
Here are the steps of the volunteer journey
that we hope you will join us on...



Express Your Interest in Volunteering

Through our website: lincsymca.co.uk/get-involved/volunteer/

By email: volunteer@lincsymca.co.uk

By talking to a member of YMCA Lincolnshire staff



Application

We'll send you an application form and role description, either by email or as a printed pack - whichever works best for you. And don't worry if you need a hand with the form, we're here to support you every step of the way.



Introduction

We'd love the chance to meet you! This might even be before you apply - just an informal chat where we can share a bit about YMCA Lincolnshire, talk through the role you're interested in, and introduce you to our volunteer journey.



Pre - Starting Checks

As part of joining us, we'll carry out some routine checks to keep everyone safe. For volunteers, this includes a DBS check - which we'll arrange for you completely free of charge.



Induction

Your induction is a warm welcome to YMCA Lincolnshire! You'll learn about us, spend time on-site with your line manager or our Volunteer Coordinator, and get your induction pack to help you feel confident and part of the team.



Role-Specific Training

You'll receive on-site training for your role, with plenty of support along the way. We'll also offer chances to build your skills further through additional training opportunities.



Active Volunteering

You'll have ongoing support throughout your journey with us, along with recognition for your contributions. Plus, there are always opportunities to get involved and grow further.

*Volunteer
with us!*



@YMCA Lincs

volunteer@lincsymca.co.uk